



Republic of the Philippines
NATIONAL POLICE COMMISSION
PHILIPPINE NATIONAL POLICE
INFORMATION TECHNOLOGY MANAGEMENT SERVICE
Camp BGen Rafael T Crame, Quezon City



MEMORANDUM

FOR : See Distribution

FROM : D, ITMS

SUBJECT : **VIBER | Unsolicited messages (SPAM) circulating on VIBER Application | "Viber Customer Survey and Prize Giveaway"**

DATE : May 26, 2021

1. References:

- a. Viber | Spam and Chain Message (<https://help.viber.com/en/article/spam-and-chain-messages>); and
- b. Section 4a (para 3 and 4) of Republic Act No. 10175, also known as the "Cybercrime Prevention Act of 2012".

2. This pertains to the unsolicited message circulating on the VIBER application with the link <https://cl2win.com/M2JwaGVu>. The said link reads: "Viber Customer Survey and Prize Giveaway" and showing the Viber logo. Recipients are sent a clickable link containing URLs that prompts website asking individuals to provide sensitive data such as personally identifiable information, banking and credit card details, and passwords.

3. Relative to the above, hereunder are the ways on how to identify SPAM messages on VIBER Application:

- a. Messages containing suspicious links, phone numbers, or email addresses;
- b. Messages from an unknown number; and
- c. The same message was sent to a large number of people.

4. In this regard, this Service recommends the following security tips to protect your Viber accounts and personal information from threat actors:

- a. Allow Viber to scan messages sent from people that you never communicated with on Viber;
- b. Verify all incoming messages received, especially from an unknown number, to avoid possible security breaches;
- c. Refrain from clicking any dubious links, especially from unknown contact;
- d. Immediately report unsolicited messages marked as SPAM to Viber support group; and

e. Visit <http://bit.ly/viberhelp> for further information on how to secure your Viber accounts from spam and chain messages.

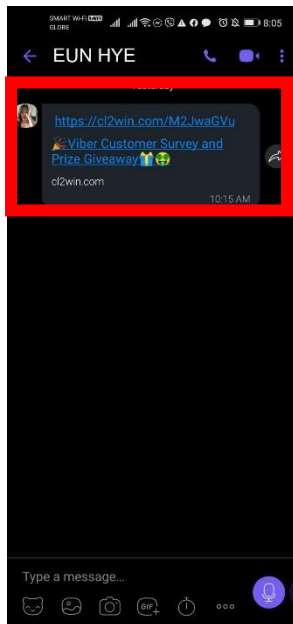
5. Further, you may visit itms.pnp.gov.ph to download learning materials regarding cybersecurity under the Computer Security tab. Should you have inquiries and concerns, you may contact ISSD at 8723-0401 local 6546 or e-mail us at issd.itms@pnp.gov.ph

6. For widest dissemination.


DANIEL C. MAYONI
Police Brigadier General
ap

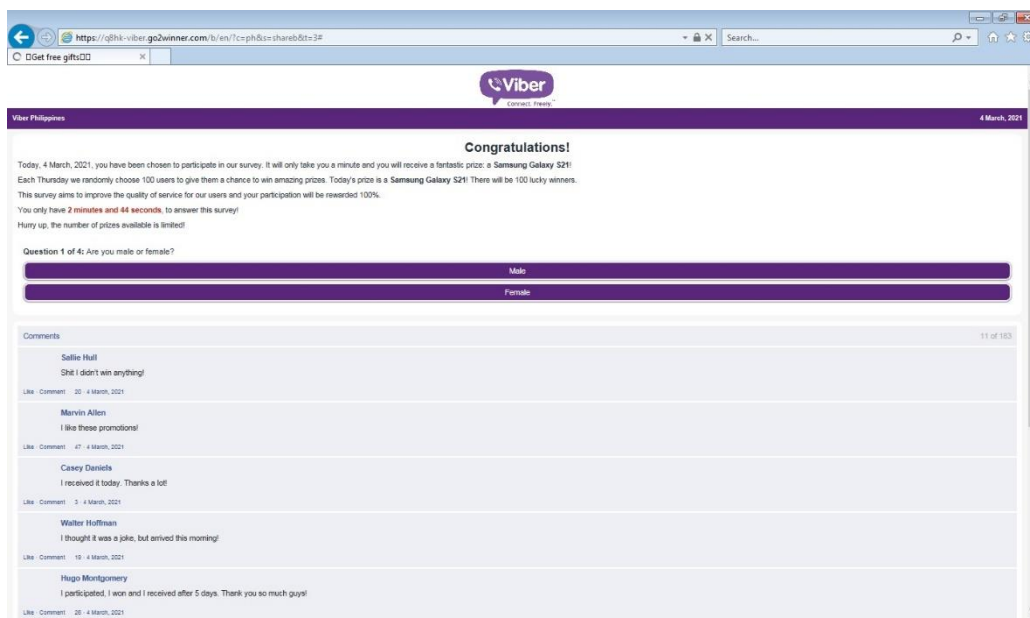
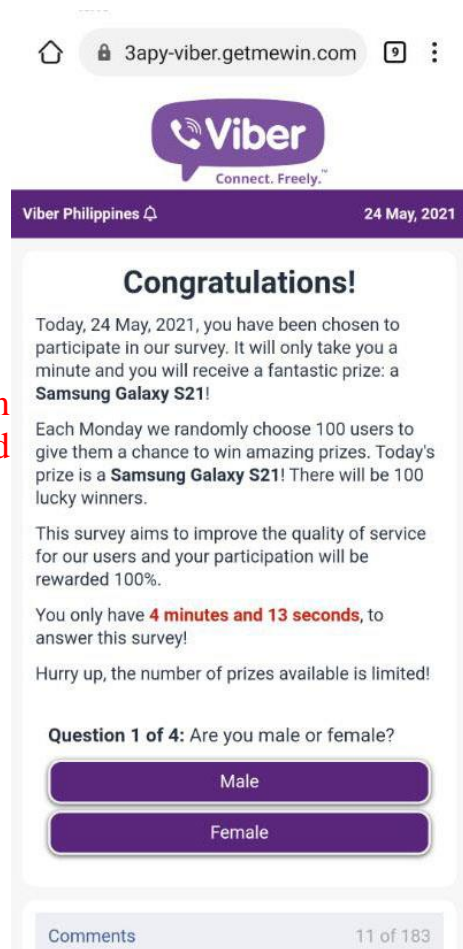
Distribution:
Command Group
D-Staff
P-Staff
D, NSUs
RD, PROs

Attachment: VIBER | Unsolicited messages (SPAM) circulating on VIBER Application

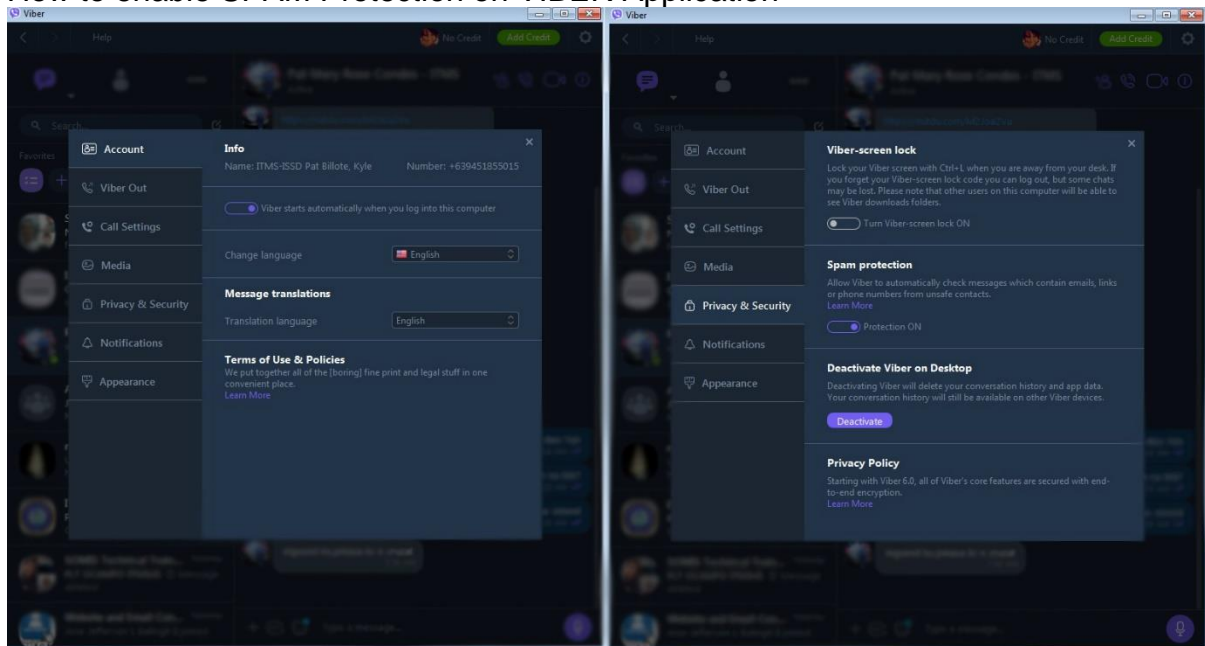


Unsolicited message (SPAM) circulating in VIBER Application

Website redirection upon clicking the unsolicited message.



How to enable SPAM Protection on VIBER Application



How to check messages for SPAM content

