



Republic of the Philippines  
NATIONAL POLICE COMMISSION  
**PHILIPPINE NATIONAL POLICE**  
**INFORMATION TECHNOLOGY MANAGEMENT SERVICE**  
Camp BGen Rafael T Crame, Quezon City



## MEMORANDUM

FOR : See Distribution  
FROM : D, ITMS  
SUBJECT : **Cybersecurity Advisory | Landbank Phishing Attack**  
DATE : February 9, 2022

- 
1. Reference: <https://www.cnnphilippines.com/news/2022/1/25/landbank-teachers-money-phishing-scam-.html>.
  2. The above reference pertains to a phishing scam that victimized at least 16 teachers, losing up to P150,000 in their Landbank payroll accounts.
  3. According to the victims' reports, they received multiple one-time password verification text messages from Landbank in the middle of the night. Upon checking their accounts the next day, all of their savings have been wiped out, either transferred to a different bank or an online wallet account.
  4. The Teachers' Dignity Coalition, a non-governmental organization, had approached the Department of Education for help and support in addressing the problem. The National Bureau of Investigation (NBI) started an investigation into the reported phishing scam that victimized teachers in Metro Manila, Calabarzon, Mimaropa, Bicol, and Western Visayas.
  5. According to a statement released by Landbank of the Philippines (Landbank), based on their preliminary investigation, the victims' devices and personal information were compromised through phishing – a scheme in which hackers pretend to be from a legitimate institution in order to obtain bank details and other personal information from clients and use it to infiltrate their accounts.
  6. Following reports of unauthorized transactions from the victims' Landbank payroll accounts, Land Bank clarified that their systems were not hacked and remain secure. Furthermore, DepEd and Landbank urge the public to remain vigilant, be wary of phishing attempts, and report bank accounts that may have been compromised as soon as possible.
  7. In general, all PNP personnel are advised to take precautionary measures when accessing their Landbank payroll account via their website or app. Furthermore, everyone is encouraged to practice basic cybersecurity in order to avoid becoming a victim of a phishing attack.

8. In this regard, this Service recommends the following precautions to avoid phishing attacks/scams:

- a. Keep up to date on the latest phishing prevention;
- b. Be wary of unsolicited messages requesting information;
- c. Always verify that you are transacting with Landbank official website (<https://www.landbank.com>); and
- d. Do not share your One-Time Password to others.

9. In addition, if you suspect phishing on your account, please contact the LANDBANK Customer Care Hotline at (+632) 8-405-7000 or the PLDT Domestic Toll-Free Hotline at 1-800-10-405-7000. You can also contact them via email at [customercare@mail.landbank.com](mailto:customercare@mail.landbank.com) to report suspected phishing incidents or attacks.

10. Under the Computer Security Tab on [itms.pnp.gov.ph](http://itms.pnp.gov.ph), you can download cybersecurity learning materials. If you have any questions or concerns, please contact ISSD at 8723-0401, extension 6546, or via email at [issd.itms@pnp.gov.ph](mailto:issd.itms@pnp.gov.ph).

11. For widest dissemination.

  
**BENJAMIN H SILO JR**  
Police Brigadier General

Digitally signed by AB  
Date: 2023.05.10 11:55:57  
+08'00'

Distribution:

IG, IAS  
Cmdr, APCs  
D-Staff  
P-Staff  
D, NSUs  
RD, PROs

Copy Furnished:

Command Group  
SPA to the SILG